



Health Advocacy

The ConciergeCARE advocacy coaches possess extensive knowledge of your health plan and individual healthcare requirements. Their primary objective is to ensure that you receive suitable care from the right providers and in the right place. ConciergeCARE advocacy coaches work with you personally to provide personalized and high-quality guidance throughout your patient journey, easing your path to improved health.

This program is accessible to you at no additional cost and matches you with a dedicated ConciergeCARE advocacy coach. If you seek comprehensive care with one point of contact that always places the patient at the center of care, you can contact a ConciergeCARE advocacy coach today.

Concierge-level service that will improve your health journey

- Helps you to find high-quality healthcare providers with your insurance network.
- Connects you to useful resources
- Assists with claim denials and appeals
- Coordinates cost-effective medication solutions
- Answers questions on out-of-pocket costs and plan benefits
- Assistance with bill review, including balanced bills

Advantages of using ConciergeCARE Services

- **navigate your healthcare journey across multiple care settings with ease and confidence.**
- **Minimizing out-of-pocket costs by ensuring that you receive the appropriate care, in a suitable place, and at the right time.**
- **Enjoy an enhanced experience that will positively impact your health journey from start to finish**